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Summary of “It’s human skills – not technical skills”

In “It’s human skills – not technical skills,” Scott Stirrett (2017) argues that human skills are more necessary than technical skills for career success today. Currently, many different jobs can be done by machines instead of people, so human jobs are in danger. Stirrett says that now Canadians need to have soft skills to have successful careers. Soft skills are the ability to get along well with other people and communicate with them effectively. Stirrett also likes to call these human skills, which also include thinking of strategies and controlling feelings. He says they are as necessary as technical skills for this generation of workers. Many jobs are now automated, so the ones left for people are jobs that require these human skills, like sales and management. Also, research shows that employers want to hire people with soft skills. Workers with good technical skills but teamwork skills are bad for a workplace. Stirrett says that schools should teach more courses that build human skills, like public speaking, and provide more opportunities for learning in the work world. The author believes these steps will help prepare Canadians to succeed in the shifting economy and career environment.

(203 words)

Reference

Stirrett, S. (2017, August 8). It’s human skills – not technical skills – that we need the most in today’s workforce. *The Globe and Mail*. Retrieved from <https://www.theglobeandmail.com/report-on-business/small-business/talent/its-human-skills-not-technical-skills-that-we-need-the-most-in-todays-workforce/article35854379/>

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